

## **STATEMENT FROM AURORA NORTH COAST MANAGEMENT.**

In light of the developing Covid-19 Virus and subsequent emergency measures announced recently by respective Governments, we wish to clarify the situation at Aurora.

At time of publication, we are open for business and all confirmed reservations still stand. As long as travel arrangements are unrestricted to us, you should be able to safely enjoy your break with us during this difficult period. Existing overseas customers should contact Pearl directly to discuss their travel situation.

Contact with any other guests is unnecessary (and unlikely), and you will be able to virtually 'self isolate' in your cabin and surroundings without concern.

To reassure guests, we can confirm that each cabin is cleaned with anti-bacterial cleaning products, after each occupancy. We do an extremely thorough clean of the cabins in any event, but under the current situation all readily accessible surfaces will be sanitized in advance of your stay. On that point, some additional days are 'blocked out' between reservations to ensure sufficient time to complete the required necessary sanitisation.

Our housekeeping team is using gloves to perform their duties, sanitizing all door handles, switches and obvious points of contact before commencing each clean.

We have provided an antibacterial hand wash and cleaning spray/wipes in each cabin for guest use.

All staff/management will have sanitized their hands prior to approaching your cabin.

Check in on arrival will ensure minimal or no direct contact during the handover of keys; a similar situation will be operated on departure. Keys will be sanitized before you receive them.

**PEARL & ARCHIE LINNEGAN.**

**Aurora Management.**

**18<sup>th</sup>. March 2020.**